

Warranty

The product will perform according to and under the stated application use procedures for a period (as stated below) from the date of retail purchase for standard product or manufacturer ship date for custom made product:

- a. **mediven, duomed, & Rejuva** elastic compression stockings (RTW and Custom) will maintain the stated compression levels – 6 months
- b. **circaid juxtafit® premium leg** – 1 year (defects after the first six months can be returned for repair only)
- c. **circaid graduate™ leg and arm** – 1 year (defects after the first six months can be returned for repair only)
- d. **juxtafit® essentials** lower leg, upper leg with knee, arm, and glove, **juxtalite® lower leg, juxtacures® lower leg** – 6 months
- e. **juxtafit®** and **juxtalite®** ankle foot wraps – 90 days
- f. **circaid reduction kit** upper and lower extremity – 60 days
- g. circaid ancillary products (compression anklets, single band ankle foot wrap, graduate hand cover, capri, socks, undersleeves, shelf strap and knee covers, etc) – Product will be replaced only if there is a manufacturing defect.
- h. 6-month warranty on orthopedic rigid bracing straps and pads
- i. 6-month warranty on medi protect soft support products
- j. **Medi PCS** products have a three year warranty on the control unit and a one year warranty on the wearables provided all handling, wear and care instructions are followed
- k. **medi protect face masks** – no warranty period, all sales are final due to the nature of the product use and sanitation concerns
- l. **circaid profile®**
 - ready-to-wear and made-to-measure products:** 30-day satisfaction guarantee – within the first 30 days after purchase, medi will replace or exchange the garment free of charge if the product is considered unacceptable.
 - made-to-measure products only:** 1-Year New You guarantee – one free alteration to decrease custom garment's size.